

- i) Web Site: <http://www.hkbu.edu.hk/~itsc>
- ii) By Mail: Information Technology Services Centre  
Level 3, Sir Run Run Shaw Building  
Hong Kong Baptist University  
Kowloon Tong, Hong Kong
- iii) By E-mail: General Enquiries *itsc@hkbu.edu.hk*  
Technical Support *hotline@hkbu.edu.hk*  
Teaching Support *avhotline@hkbu.edu.hk*  
Training & ITSC Web Site Maintenance *itscadm@hkbu.edu.hk*

iv)

**Extension**      **Fax**  
(starts with prefix 3411)

**Main Enquiry**

General Enquiries	7456	7888
Self-service Room (Teaching Support)	7237	
Teaching Support Enquiry / Problem Reporting	7246	5393
Moodle e-Learning Support Enquiry	5764	
Multimedia Production Request by Fax		2888
User Services Hotline Enquiry / Problem Reporting	7899	5174
User Computing Centre DLB-304	5002	
User Computing Centre OEE-702	7427	
User Computing Centre RRS-302	7899	

**Services**

Administration Matters (ITSC)	Mr. Leung, Albert C W	7412
BUTV	Mr. Ng, Tsun Hao	7408
Campus Network	Mr. Lee, Sing Chung	7429
Computer Operations	Mr. Cheung, Raymond C L	7401
Computer Supplies / Software Sales	Ms. Ma, Fung Lan	7403
E-mail / Internet Services	Mr. Tong, Siu Hung	7414
ITSC Publications	Mr. Chow, Alex C Y	7449
Library Support	Mr. Tsang, Jimmy C M	7420
Moodle Support	Mr. Siu, Kenneth K Y	5092
Multimedia Services	Mr. Hu, Douglas Z A	7448
Notebook on-loan to Staff	Mr. Tong, Siu Hung	7414
Personal Computing	Mr. Lo, Kam Chuen	7880
Policies and Planning (ITSC)	Ms. Lau, Jennifer S Y	7405
Portal Support	Mr. Wan, Ken K T	5091
Teaching Support Services	Mr. Choi, Kenneth K M	7424
Telephone/TV Provisions	Mr. Ng, Tsun Hao	7408
Telephone/TV Services	Mr. Cheung, Ping Keung	7818
User Account Management	Mr. Tong, Siu Hung	7414
User Computing Centre Bookings	Mr. Lo, Kam Chuen	7880
User Policies & Services	Mr. Tong, Siu Hung	7414
User Training	Mr. Leung, Albert C W	7412
Wi-Fi Services	Mr. Tong, Siu Hung	7414